

# Supercharged Science

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## Supercharged Science Online e-Science Membership

Supercharged Science online e-Science program members (ScienceLearningSpace.com) with an ongoing subscription (also called an enrollment or membership) have the right to cancel their subscription and receive a full refund for their first payment during the trial period (The trial period is 30 days).

For example, if you paid \$47 for the first month's trial, you may cancel your subscription any time during the first 30 days (you can do this by clicking the "Cancel" link on the Members Page of your account, or by sending us an email. If you want a refund, you must email your refund request to [webmaster@sciencelearningspace.com](mailto:webmaster@sciencelearningspace.com) and specifically indicate that you want a refund.

The original purchase date is the date that an e-Science member purchased their membership and submitted their first payment.

After the 30-day trial period, NO refunds will be issued. You may cancel at anytime, but you will not be able to receive a refund.

PLEASE, keep track of your subscription – if you want to cancel, do it in a timely way (according to this document). It's always sad when someone writes asking for a refund because they changed their mind or lost track and we have to remind them of this policy.

If you are a monthly subscriber, to cancel after the initial cancellation period has expired, a member may simply click the Cancel link on their Members Page. Cancellations must be made at least 72 hours before the next time your credit card is scheduled to be charged. Only cancellations effected within this timeframe will be effective. Notice of cancellation after the 72 hour cut-off will effect cancellation for the next succeeding month. In such cases, the member shall be responsible for payment of the succeeding month and will have no right to stop payment or backcharge for that month.

Example: If the recurring billing date is on the 15th of each month, and a cancellation notice is delivered on the 14th of that month, the account will be billed on the 15th of that month and will be cancelled effective the 15th of the following month.

Thanks for taking the time to read this.